



Australian Acoustical Society

A.C.N. 000 712 658

CAFÉ & RESTAURANT ACOUSTIC INDEX (CRAI)

[Download rating sheet now!](#)

What is it?

CRAI is a rating system for cafés and restaurants in Australia according to their acoustic environment.

Why?

Restaurants and Cafés are engaged in a perpetual competition for good reviews. Most of the reviews focus on the food and services of course, sometimes on the atmosphere but seldom mention the noise levels experienced unless it is dramatically affecting the patrons.

Let's now give a chance to all restaurants and cafés to be rated according to the noise levels their patrons are experiencing. This is not a witch hunt, we are giving good reviews when they are deserved.

How?

Everyone can rate a restaurant they have recently visited. The data, once processed, lead to a star rating for each restaurant we've had feedback on. Obviously, the more feedback, the more reliable the star attribution is. So in order to gather as much data as possible, the Australian Acoustical Society has created a rating sheet for all patrons (not just a sheet per table) to complete and send to the Society for processing.

Where are the results?

The results will be published on the Society's website at <http://www.acoustics.asn.au>

To download the CRAI Rating Sheet ([Microsoft Word](#)) ([Acrobat pdf](#))

Acknowledgement: The Australian Acoustical Society wishes to thank the New Zealand Acoustical Society for permission to use the CRIA Rating Scheme.

CAFÉ & RESTAURANT ACOUSTIC INDEX RATING SHEET

Name of Café/Restaurant, including City:

.....

Date of Visit:

Your name, or name of function (Optional):

Your Age (**compulsory!**) <25 25-34 35-44 45-60 >60

How many people at your table?:

| | A lot | Not at all | | | |
|---|--------------|------------|---|---|---|
| 1. How much noise do you like in cafes/restaurants? | 1 | 2 | 3 | 4 | 5 |
| 2. How much did the level of noise adversely affect your enjoyment of the dining experience? | 1 | 2 | 3 | 4 | 5 |
| 3. Did you experience any difficulties conversing with other people as a result of the noise? | 1 | 2 | 3 | 4 | 5 |
| 4. How much would your experience of noise in this venue adversely affect your decision to return? | 1 | 2 | 3 | 4 | 5 |
| | Almost empty | Full | | | |
| 5. How busy was the café at the time of your visit? | 1 | 2 | 3 | 4 | 5 |
| | Too loud | None | | | |
| 6. At what level was music playing while you were eating? | 1 | 2 | 3 | 4 | 5 |

Everyone at your table is welcome to complete a rating sheet. Please Send completed form to: Australian Acoustical Society, PO Box 1843, Toowong DC QLD 4066 AUSTRALIA or Email: GeneralSecretary@acoustics.asn.au

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